

The social players and criteria of conduct

External relations

In our external relations, we maintain integrity, fairness and correct behavior with all stakeholders in order to consolidate their trust and loyalty. We only collaborate with serious and reliable counterparts, excluding those involved in illegal activities. We require conduct consistent with the values of the Code.

Suppliers

Relationships with suppliers are based on responsible cooperation, strict compliance with the rules and principles of the Code, professional excellence and effective safeguards to protect health, safety and the environment throughout the entire supply chain.

Suppliers' selection

Our supplier selection process is structured and documented: we use clear and up-to-date qualification criteria and conduct the selection process in a manner that ensures transparency, fair competition and equal access.

Decisions are based on a set of criteria that includes economic competitiveness, quality and usefulness of the proposed solutions, price, technical and organizational soundness, 231/ESG integrity requirements, and complete supply chain traceability. If there are any risk indicators, we carry out checks on UBOs and sanctions lists.

The inclusion and retention in the Supplier Register require strict ethical and legal requirements: we do not collaborate with anyone responsible for violations of

fundamental rights and we demand compliance with regulations, the Code of Ethics, internal standards, and policies, as proven by appropriate documentary evidence.

Transparency and integrity

Relationships with suppliers are governed by internal procedures and the Code, including financial contracts and consulting agreements, in compliance with regulations. Contracts must be based on clear relationships and must not create improper dependencies.

Due diligence of suppliers and partners

For suppliers and partners, we adopt a structured qualification policy that assesses the Ultimate Beneficial Owner (UBO), the territorial context in which the operator operates, economic, fiscal, and financial profiles, the existence of internal policies and organizational models, as well as performance KPIs (timing, quality, compliance, complaints). We complete the analysis by verifying the required administrative and authorization documentation (e.g., environmental, safety, anti-mafia).